

Application No. 10/005,680  
Reply to Office Action of September 30, 2003

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of  Brown et al. Serial No.: 10/005,680 Confirmation Number: 9585 Filed: 12/03/2001 Title: HOLD QUEUE POSITION PUBLICATION	: Before the Examiner:  : Sadiki P. Mwanyoha : Group Art Unit: 2642 : Amy J. Pattillo : 307 Inwood Road : Austin, Tx 78746 : 512-347-7204
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OFFICIAL

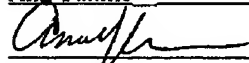
# S/A

smc  
1/7/04

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent Office at facsimile number 703-872-9306 and to the attention of Examiner Sadiki P. Mwanyoha on 12/29/03.

Amy Pattillo

  
Signature

12/29/03  
Date

**REPLY UNDER 37 C.F.R. § 1.111**

Mail Stop Box Non-Fee Amendment (Pats)  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450  
**Via Facsimile**

Dear Sir:

Claims 1-35 are in the case. Applicants request a phone interview appointment at a time convenient to the Examiner to discuss the claims and any potential supplemental amendments to the present response.

Responsive to the Office Action of September 30, 2003, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the list of claims which begins on page 2 of this response.

Docket # AUS920010945US1